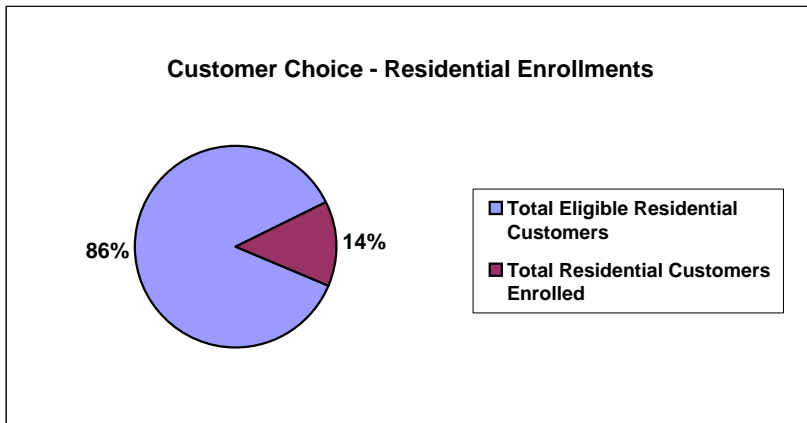


CUSTOMER CHOICE PROGRAM

PROGRAM ELIGIBLE AND ENROLLED RESIDENTIAL CUSTOMERS IN BRITISH COLUMBIA



DISPUTED AND CANCELLED CONTRACTS FOR RESIDENTIAL CUSTOMERS ONLY

MARKETER NAME	September 1, 2007 - August 31, 2008	
	Disputed Contracts ¹	Cancelled Contracts ²
Access Gas Services Inc.	25	282
Active Renewable Marketing Ltd.	84	214
CEG Energy Options Inc.	Note*	752
Direct Energy Marketing Ltd.	172	339
Energy Savings B.C. L.P.	176	346
Firefly Energy	Note*	33
MXenergy (Canada) Ltd.	Note*	Note*
Nexen Energy Solutions	Note*	Note*
Premstar Energy - ECNG	Note*	Note*
Smart Energy (BC) Ltd.	86	267
Summitt Energy BC L.P.	66	319
Superior Energy Management Gas L.P.	142	320
Universal Energy Corporation	165	374
Wholesale Energy Group Ltd.	Note*	Note*
Average for All Marketers	155	343

1. Disputed contracts: per every 1000 net enrollments

2. Cancelled contracts: per every 1000 gross enrollments

* Note: there is insufficient data to report in this period

TERMINOLOGY

DISPUTES

A dispute of a contract between a Customer and a Gas Marketer where a party is seeking third party resolution.

CANCELLATIONS

Contracts cancelled for any reason other than accounts that are ended due to account closure, ineffective change of address when a Customer moves premises, or when a contract expires at the end of its term.