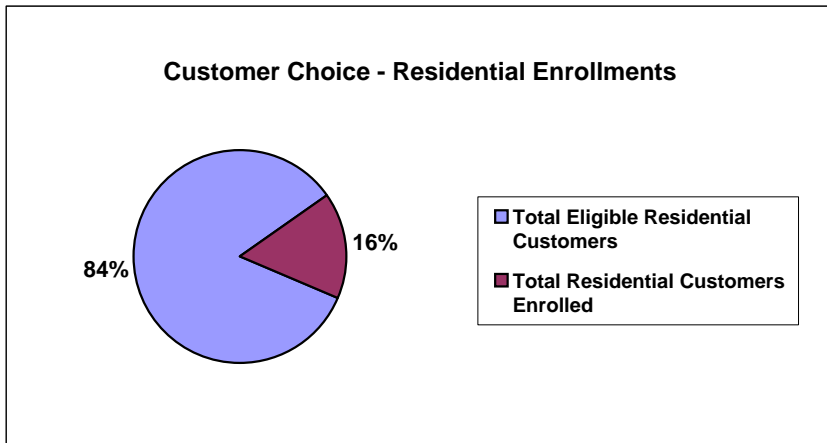


CUSTOMER CHOICE PROGRAM

PROGRAM ELIGIBLE AND ENROLLED RESIDENTIAL CUSTOMERS IN BRITISH COLUMBIA



DISPUTED AND CANCELLED CONTRACTS FOR RESIDENTIAL CUSTOMERS ONLY

MARKETER NAME	November 1, 2007 - October 31, 2008	
	Disputed Contracts ¹	Cancelled Contracts ²
Access Gas Services Inc.	25	299
Active Renewable Marketing Ltd.	40	199
Direct Energy Marketing Ltd.	147	255
Energy Savings B.C. L.P.	232	268
Firefly Energy	12	41
MXenergy (Canada) Ltd.	Note*	0
Nexen Energy Solutions	0	0
Premstar Energy - ECNG	0	0
Smart Energy (BC) Ltd.	398	300
Summitt Energy BC L.P.	56	208
Superior Energy Management Gas L.P.	64	272
Universal Energy Corporation	189	279
Average for All Marketers	117	261

1. Disputed contracts: per every 1000 net enrollments

2. Cancelled contracts: per every 1000 gross enrollments

* Note: there is insufficient data to report in this period

TERMINOLOGY

DISPUTES

A dispute of a contract between a Customer and a Gas Marketer where a party is seeking third party resolution.

CANCELLATIONS

Contracts cancelled for any reason other than accounts that are ended due to account closure, ineffective change of address when a Customer moves premises, or when a contract expires at the end of its term.