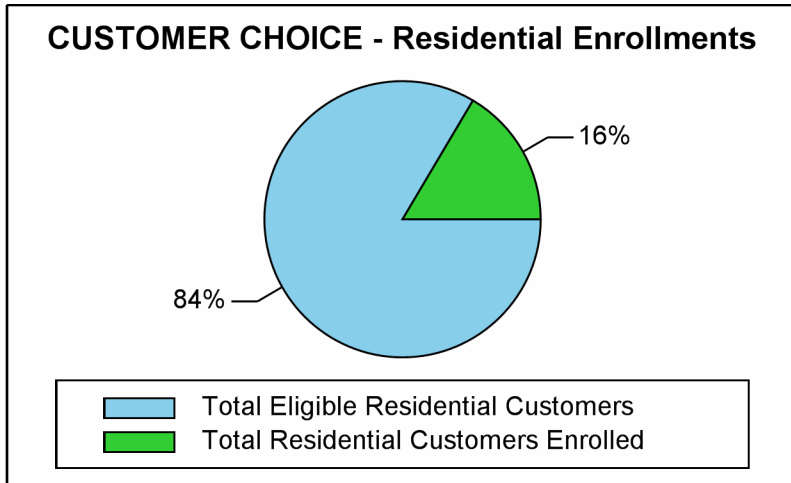


CUSTOMER CHOICE PROGRAM

PROGRAM ELIGIBLE AND ENROLLED RESIDENTIAL CUSTOMERS IN BRITISH COLUMBIA



DISPUTED AND CANCELLED CONTRACTS FOR RESIDENTIAL CUSTOMERS ONLY

MARKETER NAME	February 01, 2008 - January 31, 2009	
	Disputed Contracts (1)	Cancelled Contracts (2)
Access Gas Services Inc.	Note*	317
Active Renewable Marketing Ltd.	54	229
Direct Energy Marketing Ltd. o/a Direct Energy	82	259
Energy Savings B.C.	115	294
Firefly Energy	27	52
MXEnergy (Canada) Ltd.	Note*	71
Smart Energy (BC) Ltd.	214	106
Summitt Energy BC L.P.	60	162
Superior Energy Management Gas L.P.	46	294
Universal Energy Corporation	115	354
Average for All Marketers	68	271

(1) Disputed contracts: per every 1000 net enrollments

(2) Cancelled contracts: per every 1000 gross enrollments

* Note: there is insufficient data to report in this period

TERMINOLOGY

DISPUTES

A dispute of a contract between a customer and a gas marketer where a party is seeking third party resolution.

CANCELLATIONS

Contracts cancelled for any reason other than accounts that are ended due to account closure, ineffective change of address when a customer moves premises, or when a contract expires at the end of its term.