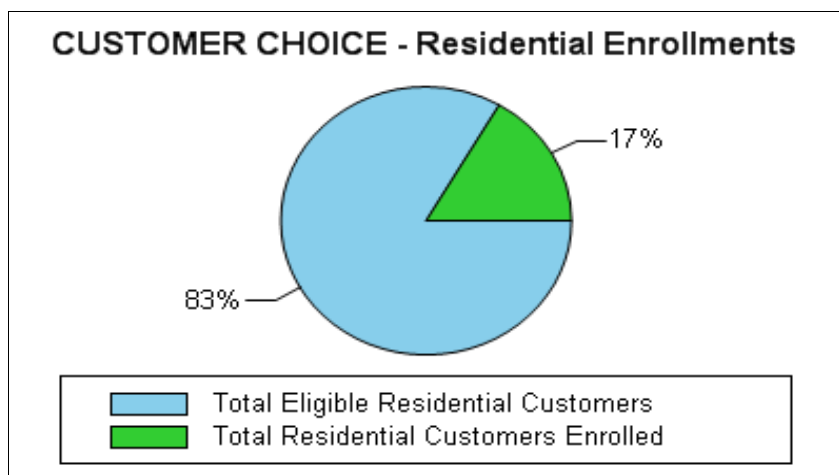


CUSTOMER CHOICE PROGRAM

PROGRAM ELIGIBLE AND ENROLLED RESIDENTIAL CUSTOMERS IN BRITISH COLUMBIA



DISPUTED AND CANCELLED CONTRACTS FOR RESIDENTIAL CUSTOMERS ONLY

MARKETER NAME	March 01, 2008 - February 28, 2009	
	Disputed Contracts (1)	Cancelled Contracts (2)
Access Gas Services Inc.	Note*	318
Active Renewable Marketing Ltd.	57	230
Direct Energy Marketing Ltd. o/a Direct Energy	74	259
Energy Savings B.C.	114	284
Firefly Energy	27	52
MXEnergy (Canada) Ltd.	Note*	Note*
Smart Energy (BC) Ltd.	150	125
Summitt Energy BC L.P.	60	142
Superior Energy Management Gas L.P.	43	298
Universal Energy Corporation	118	353
Average for All Marketers	65	267

(1) Disputed contracts: per every 1000 net enrollments

(2) Cancelled contracts: per every 1000 gross enrollments

* Note: there is insufficient data to report in this period

TERMINOLOGY

DISPUTES

A dispute of a contract between a customer and a gas marketer where a party is seeking third party resolution.

CANCELLATIONS

Contracts cancelled for any reason other than accounts that are ended due to account closure, ineffective change of address when a customer moves premises, or when a contract expires at the end of its term.

