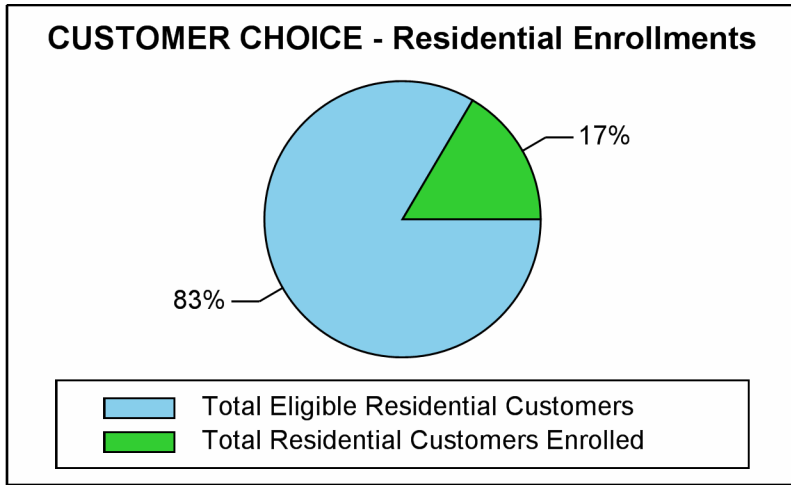


CUSTOMER CHOICE PROGRAM

PROGRAM ELIGIBLE AND ENROLLED RESIDENTIAL CUSTOMERS IN BRITISH COLUMBIA



DISPUTED AND CANCELLED CONTRACTS FOR RESIDENTIAL CUSTOMERS ONLY

MARKETER NAME	May 01, 2008 - April 30, 2009	
	Disputed Contracts (1)	Cancelled Contracts (2)
Access Gas Services Inc.	51	331
Active Renewable Marketing Ltd.	73	236
Direct Energy Marketing Ltd. o/a Direct Energy	91	282
Energy Savings B.C.	162	289
Firefly Energy	32	71
MXEnergy (Canada) Ltd.	200	67
Smart Energy (BC) Ltd.	164	158
Summitt Energy BC L.P.	66	171
Superior Energy Management Gas L.P.	47	316
Universal Energy Corporation	176	383
Average for All Marketers	87	286

(1) Disputed contracts: per every 1000 net enrollments

(2) Cancelled contracts: per every 1000 gross enrollments

* Note: there is insufficient data to report in this period

TERMINOLOGY

DISPUTES

A dispute of a contract between a customer and a gas marketer where a party is seeking third party resolution.

CANCELLATIONS

Contracts cancelled for any reason other than accounts that are ended due to account closure, ineffective change of address when a customer moves premises, or when a contract expires at the end of its term.