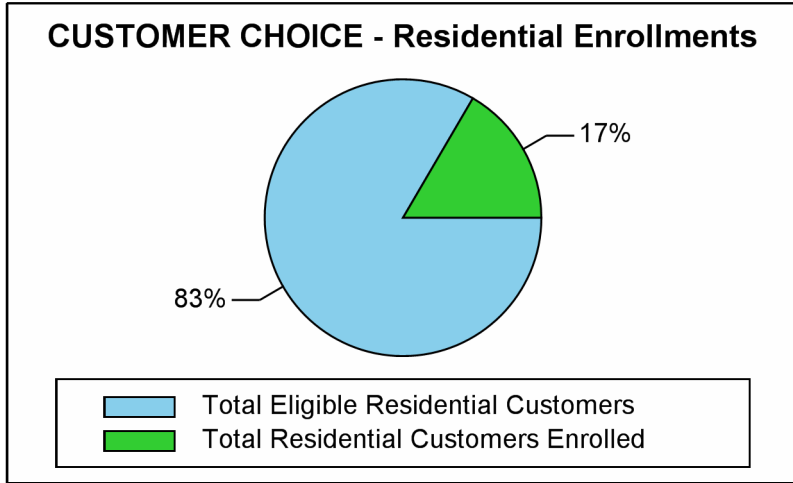


CUSTOMER CHOICE PROGRAM

PROGRAM ELIGIBLE AND ENROLLED RESIDENTIAL CUSTOMERS IN BRITISH COLUMBIA



DISPUTED AND CANCELLED CONTRACTS FOR RESIDENTIAL CUSTOMERS ONLY

MARKETER NAME	August 01, 2008 - July 31, 2009	
	Disputed Contracts (1)	Cancelled Contracts (2)
Access Gas Services Inc.	79	311
Active Renewable Marketing Ltd.	110	290
Direct Energy Marketing Ltd. o/a Direct Energy	217	314
Firefly Energy	138	124
Just Energy(B.C.)Limited Partnership DBA Just Energy	4	322
MXEnergy (Canada) Ltd.	462	125
Smart Energy (BC) Ltd.	232	177
Summitt Energy BC L.P.	101	215
Superior Energy Management Gas L.P.	55	372
Universal Energy Corporation	337	439
Average for All Marketers	118	324

(1) Disputed contracts: per every 1000 net enrollments

(2) Cancelled contracts: per every 1000 gross enrollments

* Note: there is insufficient data to report in this period

TERMINOLOGY

DISPUTES

A dispute of a contract between a customer and a gas marketer where a party is seeking third party resolution.

CANCELLATIONS

Contracts cancelled for any reason other than accounts that are ended due to account closure, ineffective change of address when a customer moves premises, or when a contract expires at the end of its term.