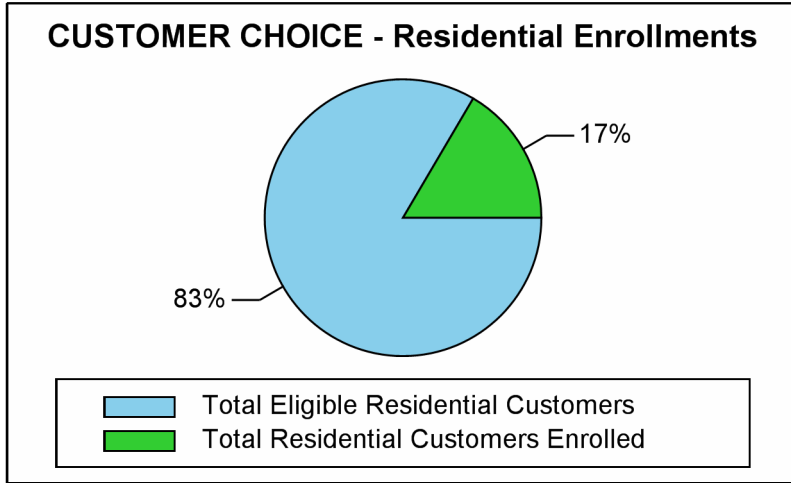


CUSTOMER CHOICE PROGRAM

PROGRAM ELIGIBLE AND ENROLLED RESIDENTIAL CUSTOMERS IN BRITISH COLUMBIA



DISPUTED AND CANCELLED CONTRACTS FOR RESIDENTIAL CUSTOMERS ONLY

MARKETER NAME	September 01, 2008 - August 31, 2009	
	Disputed Contracts (1)	Cancelled Contracts (2)
Access Gas Services Inc.	85	301
Active Renewable Marketing Ltd.	109	309
Direct Energy Marketing Ltd. o/a Direct Energy	262	341
Firefly Energy	333	167
Just Energy(B.C.)Limited Partnership DBA Just Energy	27	344
MXEnergy (Canada) Ltd.	462	Note*
Smart Energy (BC) Ltd.	314	208
Summitt Energy BC L.P.	117	229
Superior Energy Management Gas L.P.	62	403
Universal Energy Corporation	439	473
Average for All Marketers	139	344

(1) Disputed contracts: per every 1000 net enrollments

(2) Cancelled contracts: per every 1000 gross enrollments

* Note: there is insufficient data to report in this period

TERMINOLOGY

DISPUTES

A dispute of a contract between a customer and a gas marketer where a party is seeking third party resolution.

CANCELLATIONS

Contracts cancelled for any reason other than accounts that are ended due to account closure, ineffective change of address when a customer moves premises, or when a contract expires at the end of its term.