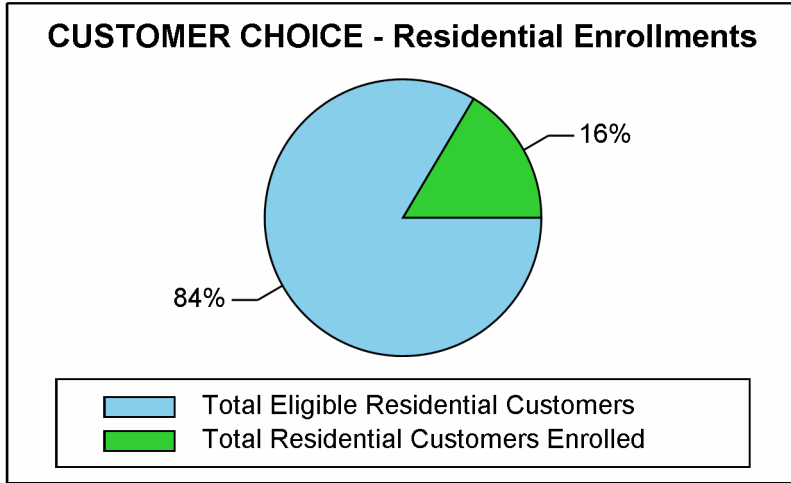


CUSTOMER CHOICE PROGRAM

PROGRAM ELIGIBLE AND ENROLLED RESIDENTIAL CUSTOMERS IN BRITISH COLUMBIA



DISPUTED AND CANCELLED CONTRACTS FOR RESIDENTIAL CUSTOMERS ONLY

MARKETER NAME	October 01, 2008 - September 30, 2009	
	Disputed Contracts (1)	Cancelled Contracts (2)
Access Gas Services Inc.	90	281
Active Renewable Marketing Ltd.	131	333
AltaGas Energy Limited Partnership	Note*	Note*
Direct Energy Marketing Ltd. o/a Direct Energy	349	350
Energy Savings B.C.	Note*	Note*
Firefly Energy	242	167
Just Energy(B.C.)Limited Partnership DBA Just Energy	159	Note*
Just Energy(B.C.)Limited Partnership DBA Just Energy	26	339
MXEnergy (Canada) Ltd.	462	Note*
Smart Energy (BC) Ltd.	379	221
Summitt Energy BC L.P.	124	240
Superior Energy Management Gas L.P.	67	413
Universal Energy Corporation	Note*	Note*
Universal Energy Corporation	404	484
Average for All Marketers	167	349

(1) Disputed contracts: per every 1000 net enrollments

(2) Cancelled contracts: per every 1000 gross enrollments

* Note: there is insufficient data to report in this period

TERMINOLOGY

DISPUTES

A dispute of a contract between a customer and a gas marketer where a party is seeking third party resolution.

CANCELLATIONS

Contracts cancelled for any reason other than accounts that are ended due to account closure, ineffective change of address when a customer moves premises, or

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when a contract expires at the end of its term.