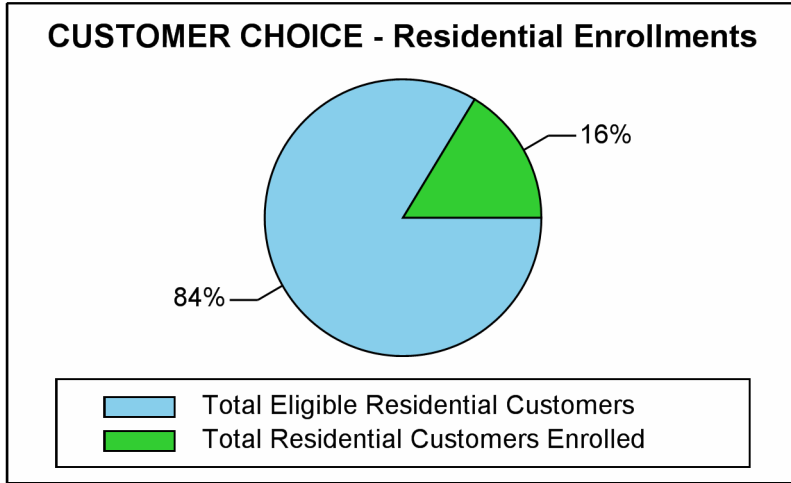


CUSTOMER CHOICE PROGRAM

PROGRAM ELIGIBLE AND ENROLLED RESIDENTIAL CUSTOMERS IN BRITISH COLUMBIA



DISPUTED AND CANCELLED CONTRACTS FOR RESIDENTIAL CUSTOMERS ONLY

MARKETER NAME	December 01, 2008 - November 30, 2009	
	Disputed Contracts (1)	Cancelled Contracts (2)
Access Gas Services Inc.	98	252
Active Renewable Marketing Ltd.	140	329
Direct Energy Marketing Ltd. o/a Direct Energy	736	306
Energy Savings B.C.	Note*	Note*
Firefly Energy	286	357
Just Energy(B.C.)Limited Partnership DBA Just Energy	467	Note*
Just Energy(B.C.)Limited Partnership DBA Just Energy	73	358
MXEnergy (Canada) Ltd.	375	Note*
Smart Energy (BC) Ltd.	463	221
Summitt Energy BC L.P.	136	272
Superior Energy Management Gas L.P.	70	431
Universal Energy Corporation	562	406
Average for All Marketers	184	351

(1) Disputed contracts: per every 1000 net enrollments

(2) Cancelled contracts: per every 1000 gross enrollments

* Note: there is insufficient data to report in this period

TERMINOLOGY

DISPUTES

A dispute of a contract between a customer and a gas marketer where a party is seeking third party resolution.

CANCELLATIONS

Contracts cancelled for any reason other than accounts that are ended due to account closure, ineffective change of address when a customer moves premises, or when a contract expires at the end of its term.