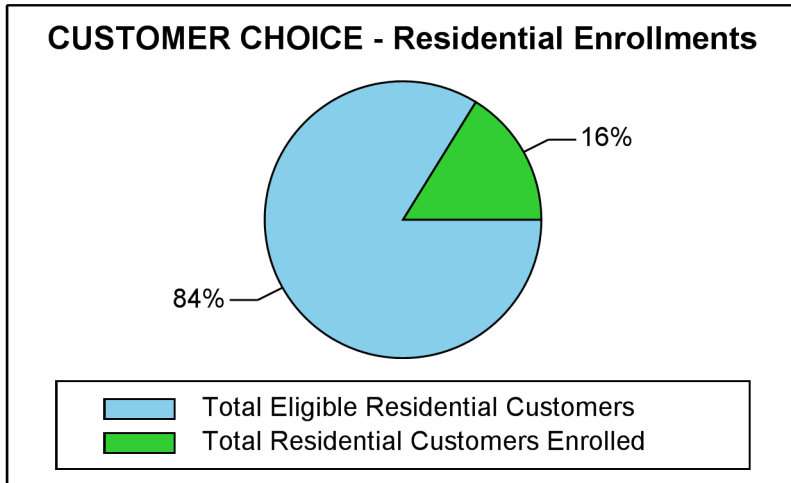


CUSTOMER CHOICE PROGRAM

PROGRAM ELIGIBLE AND ENROLLED RESIDENTIAL CUSTOMERS IN BRITISH COLUMBIA



DISPUTED AND CANCELLED CONTRACTS FOR RESIDENTIAL CUSTOMERS ONLY

MARKETER NAME	January 01, 2009 - December 31, 2009	
	Disputed Contracts (1)	Cancelled Contracts (2)
Access Gas Services Inc.	94	243
Active Renewable Marketing Ltd.	152	310
Direct Energy Marketing Ltd. o/a Direct Energy	Note*	228
Energy Savings B.C.	993	Note*
Firefly Energy	200	385
Just Energy(B.C.)Limited Partnership DBA Just Energy	598	Note*
Just Energy(B.C.)Limited Partnership DBA Just Energy	82	363
MXEnergy (Canada) Ltd.	375	Note*
Smart Energy (BC) Ltd.	517	250
Summitt Energy BC L.P.	131	284
Superior Energy Management Gas L.P.	69	437
Universal Energy Corporation	634	405
Average for All Marketers	190	355

(1) Disputed contracts: per every 1000 net enrollments

(2) Cancelled contracts: per every 1000 gross enrollments

* Note: there is insufficient data to report in this period

TERMINOLOGY

DISPUTES

A dispute of a contract between a customer and a gas marketer where a party is seeking third party resolution.

CANCELLATIONS

Contracts cancelled for any reason other than accounts that are ended due to account closure, ineffective change of address when a customer moves premises, or when a contract expires at the end of its term.