



INFORMATION RELEASE – BCUC Launches New User-Friendly Participation Forms

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Vancouver – Today the BCUC launched new online fillable forms as part of its continued website enhancement project. The redevelopment of a number of frequently used forms will contribute to more efficient completion and processing for stakeholders and the BCUC.

All stakeholders should review and consider the design changes, as they will affect how parties notify the BCUC of certain matters related to participating in a proceeding. The following forms have been redeveloped as fillable web forms and can be found on the BCUC's website under Resources/Forms:

Letter of Comment:

<http://www.bcuc.com/forms/letter-of-comment.aspx>

Request to Change Party Preferences:

<http://www.bcuc.com/forms/request-to-change-party-preferences.aspx>

Request to Intervene:

<http://www.bcuc.com/forms/request-to-intervene.aspx>

It is our intent to continue to enhance aspects of the BCUC's website that will improve the user experience and ease of access to information for those participating in proceedings as well as for general regulatory matters. Next week, the BCUC will launch a newly designed Customer Complaint form. The new form will be available on the BCUC's website under the Consumer tab.

The BCUC is a regulatory agency responsible for oversight of energy utilities and compulsory auto insurance in the province of British Columbia. It is the BCUC's role to balance the interests of customers with the interests of the businesses we regulate. The BCUC carries out fair and transparent reviews of matters within its jurisdiction and considers public input where public interest is impacted.

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