

Sixth Floor, 900 Howe Street, Box 250
Vancouver, BC, Canada V6Z 2N3Phone: 604-660-4700
BC Toll Free: 1-800-663-1385
Fax: 604-660-1102
www.b cuc.com

Letter of Comment

In accordance with the Commission's Rules of Practice and Procedure, to submit a letter of comment concerning an application currently before the Commission, please provide a completed form to commission.secretary@bcuc.com. If email is unavailable, please mail the form to the address above. By doing so, you acknowledge that all letters of comment are published with the author's name as part of the public evidentiary record, both in print copy and on the Commission's website. All personal contact information provided on this page is removed before posting to the website. Forms must be received by the Commission by the last filing date included in the proceeding's regulatory timetable before final arguments.

Proceeding name

Are you currently registered as an intervener or interested party?

Name (first and last)

City

Province

Email

Phone number

Letter of Comment

Name (first and last)

Ryan Christensen

Date:

Aug 8, 2016

Comment: Please specify the reasons for your interest in the proceeding, your views concerning the proceeding, any relevant information that supports or explains your views, the conclusion you support and any recommendations. The Commission may disallow comments that do not comply with the Rules of Practice and Procedure.

To whom it may concern,

I'm writing you this morning regarding the injustice that is occurring with the new and "improved" Fortis billing scale. I live in Mckinley Landing, a suburb of Kelowna, where we have no other option other than electricity to use as our heating method. So as you can imagine our electric bills have skyrocketed over the last two years. When my wife and I moved back to BC from the Yukon six years ago, we took into consideration the bills we would have to pay on top of our mortgage, as anyone would, when making this kind of commitment. What we didn't take into consideration was that our government would allow our dictated energy company to tilt the scales in their direction. For the Oct 13 to Dec 13 billing period (2011, \$634 / 6947kWh and 2014 \$801 / 5939kWh) , after correcting items we were given after an energy audit, we've seen our bills increase by over 20% even after reducing our consumption by 14.5%. Since then, we have seen the same statistical break down year after year. We have the misfortune of having an electric furnace and a heat pump. These days its feels more like a death sentence. I'm know we aren't the only community in BC that is experiencing this. Are there any avenues that you are considering to easy the pain for customers like myself or are you going to just continue to allow Fortis to take advantage of situations like mine?

Thank you for your time
Ryan Christensen