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Utilities Commission**

## Letter of Comment

In accordance with the Commission's Rules of Practice and Procedure, to submit a letter of comment concerning an application currently before the Commission, please provide a completed form to [commission.secretary@bcuc.com](mailto:commission.secretary@bcuc.com). If email is unavailable, please mail the form to the address above. By doing so, you acknowledge that all letters of comment are published with the author's name as part of the public evidentiary record, both in print copy and on the Commission's website. All personal contact information provided on this page is removed before posting to the website. Forms must be received by the Commission by the last filing date included in the proceeding's regulatory timetable before final arguments.

Proceeding name

Are you currently registered as an intervener or interested party?

Name (first and last)

City

Province

Email

Phone number

# Letter of Comment

Name (first and last)

Monte Comeau

Date:

8-Aug-16

Comment: Please specify the reasons for your interest in the proceeding, your views concerning the proceeding, any relevant information that supports or explains your views, the conclusion you support and any recommendations. The Commission may disallow comments that do not comply with the Rules of Practice and Procedure.

I am very upset on how this two tiered billing method has affected my family.

In 2010 I decided to make a large investment (for me) and purchased an air source heat pump system for my home to cut my energy costs and do the right thing by doing my part by becoming a more 'green' consumer. I actually got the idea from the BC Governments website suggesting this.

When the two tiered billing system went into place shortly after I installed the heat pump electricity bills skyrocketed to what is now our families largest expense per year. I had no idea this billing method was going to be changed when I purchased the heat pump system or I obviously would not have done so. The majority of my electricity usage is in the second tier. I cannot afford this on my income.

The result is I have a stranded investment of \$11,000 that I cannot use. I have returned to using natural gas as my main source of heat and shut the heat pump off. This has been a very frustrating and expensive experience for me.

Monte Comeau