



## Letter of Comment

In accordance with the Commission's Rules of Practice and Procedure, to submit a letter of comment concerning an application currently before the Commission, please provide a completed form to [commission.secretary@bcuc.com](mailto:commission.secretary@bcuc.com). If email is unavailable, please mail the form to the address above. By doing so, you acknowledge that all letters of comment are published with the author's name as part of the public evidentiary record, both in print copy and on the Commission's website. All personal contact information provided on this page is removed before posting to the website. Forms must be received by the Commission by the last filing date included in the proceeding's regulatory timetable before final arguments.

Proceeding name

Are you currently registered as an intervener or interested party?

Name (first and last)

City

Province

Email

Phone number

# Letter of Comment

Name (first and last)

Rick Faktor

Date:

20-Aug-16

Comment: Please specify the reasons for your interest in the proceeding, your views concerning the proceeding, any relevant information that supports or explains your views, the conclusion you support and any recommendations. The Commission may disallow comments that do not comply with the Rules of Practice and Procedure.

I have the experience of living with and without access to natural gas. We spent 25 years in [REDACTED] where we heated primarily with NG. Two years ago, we moved to [REDACTED] where NG is not available. In [REDACTED] we seldom hit tier 2 status. In [REDACTED] we hit it virtually every billing cycles. During the heating months we hit it very quickly. We knew that our bills would be higher when we moved but were a bit shocked that they were significantly more than [REDACTED] in spite of the warmer climate. We have limited ways to reduce our bills. We do the usual, turning of lights, reducing heat at night, hanging laundry, but this only makes small differences. We do have a wood-pellet fireplace but this is only for comfort as the BTU cost is similar to electricity.

One thing we have noticed is that most of our neighbours utilize wood burning appliances. It seems to be the only significant method to reduce energy costs. Unfortunately, it is detrimental to air- quality.

I doubt the two tiered system is going away so I'm not sure why the request for submissions. I am thankful we have access to reliable power but would be happy if it remained affordable.

thank you  
Rick Faktor