

Q How can we help?

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Ways To Pay Your Bill

We offer several options for you to pay your BC Hydro bill:

- Online banking
- Pre-authorized payments
- Equal payment plan
- Credit card
- epost service
- By mail
- At a Service BC location (outside the Lower Mainland)
- Electronic Funds Transfer (EFT) for large business customers
- Report a late payment
- Request to defer a payment

Online banking

Visit your bank's website and select BC Hydro as a payee.

You can also pay in person at your local branch, using telephone banking or an automated banking machine.

Pre-authorized payments

Have your bills paid automatically from your bank account. You'll need the bank account details found on your cheques.

Set up payments online

Or mail in the pre-authorized payments form (PDF, 61 KB).

Equal payment plan

To make equal payments each month, you can set up an equal payment plan. The last 12 months of electricity use determines your monthly payment amount.

Each year, we compare the amount you've been billed with your actual use. The difference may result in a credit (if you've used less electricity than you've paid for) or additional charges (if you've been using more electricity than you've paid for). You can see how you're comparing on each bill.

Set up equal payments

Credit card

You can pay with your Visa or MasterCard using Paymentus, a third-party service that charges a service fee for each payment you make. You can make a one-time payment, or set up recurring payments.

Visit Paymentus to pay with your credit card online.

To pay with your credit card over the phone, call Paymentus at 1 877 543 8357.

epost

To have your bill sent to your Canada Post epost mailbox, log in to your epost account at epost.ca and select 'Add a new bill or statement' on the registration page.

BILLING & PAYMENTS

Online billing

Viewing your bill and account history

Understanding your bill details

Ways to pay your bill

Electronic Funds Transfer Request Form

Late payment and disconnection

Get your service reconnected

Terms and conditions for our customers

By mail

To pay by mail, send your cheque to our payment address:

Do not mail cash or post-dated cheques.

BC Hydro
P.O. Box 9501 STN Terminal
Vancouver, B.C. V6B 4N1

At a Service BC location

Outside of the Lower Mainland, you can pay your bill by cash, cheque or debit at a Service BC location.

Pay by Electronic Funds Transfer

Electronic Funds Transfer (EFT) is a fast and simple way to pay your BC Hydro bills. You can transfer funds electronically from your company bank account to BC Hydro's bank account.

The benefits of EFT include reduced administrative costs, increased efficiency, simplified bookkeeping and greater security.

To pay your BC Hydro bill by electronic funds transfer, please fill in and submit the form.

You must be a BC Hydro customer with at least 6 accounts to qualify for EFT and payments must be made in Canadian funds. If you have a transmission account, please contact your Key Account Manager.

Set up Electronic Funds Transfer

Made a late payment?

If you made a late payment, you can avoid a disruption to your electrical service by providing the details of your payment online.

[Report a payment](#)

Can't pay right now?

If you can't pay before your bill is due, you may be eligible to request a payment deferral.

[Defer a payment](#)

Need help with your bill?

Get answers to questions about paying your bill, rates, moving your account and more.

[Get help](#)

Working with BC Hydro

We rely on a variety of suppliers for a wide range of products and services.

[Learn more](#)

Get in touch with us

Call us to report a power outage in your area or to get information you couldn't find online.

[Contact us](#)



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