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British Columbia
Utilities Commission

Letter of Comment

In accordance with the Commission's Rules of Practice and Procedure, to submit a letter of comment concerning an application currently before the Commission, please provide a completed form to commission.secretary@bcuc.com. If email is unavailable, please mail the form to the address above. By doing so, you acknowledge that all letters of comment are published with the author's name as part of the public evidentiary record, both in print copy and on the Commission's website. All personal contact information provided on this page is removed before posting to the website. Forms must be received by the Commission by the last filing date included in the proceeding's regulatory timetable before final arguments.

Proceeding name

Are you currently registered as an intervener or interested party?

Name (first and last)

City Province

Email Phone number

Letter of Comment

Name (first and last)

Haszel Stack

Date:

20-Sep-16

Comment: Please specify the reasons for your interest in the proceeding, your views concerning the proceeding, any relevant information that supports or explains your views, the conclusion you support and any recommendations. The Commission may disallow comments that do not comply with the Rules of Practice and Procedure.

I have followed the news regarding your Vehicle Insurance rate increase. While the rationale you give is understandable I would suggest your "process for settlement of accident claims" appears flawed. Everyday, via media, one is bombarded by ads for lawyers advising of why a lawyer is needed to "obtain adequate compensation for a vehicle accident".

Back in the mid-90's Manitoba Public Insurance was struggling with increasing litigation and claim settlement. They deemed this unsustainable and publicly declared a need to change. Policies were publicly declared and "accident settlements" were standardized, have been updated to include recent increases to the various severities of injuries etc. I would suggest a clerk within your department should obtain pertinent information from MPIC website for a manager within ICBC to review and have legislation passed in BC to stop "lawyer manipulation". Appeals on most injured cases would possibly be only litigation warranted.