

Sixth Floor, 900 Howe Street, Box 250
Vancouver, BC, Canada V6Z 2N3Phone: 604-660-4700
BC Toll Free: 1-800-663-1385
Fax: 604-660-1102
www.bcuc.com**British Columbia
Utilities Commission**

Letter of Comment

In accordance with the Commission's Rules of Practice and Procedure, to submit a letter of comment concerning an application currently before the Commission, please provide a completed form to commission.secretary@bcuc.com. If email is unavailable, please mail the form to the address above. By doing so, you acknowledge that all letters of comment are published with the author's name as part of the public evidentiary record, both in print copy and on the Commission's website. All personal contact information provided on this page is removed before posting to the website. Forms must be received by the Commission by the last filing date included in the proceeding's regulatory timetable before final arguments.

Proceeding name

Are you currently registered as an intervener or interested party?

Name (first and last)

City

Province

Email

Phone number

Letter of Comment

Name (first and last)

RR Bruce MacLeod

Date:

11/7/2016

Comment: Please specify the reasons for your interest in the proceeding, your views concerning the proceeding, any relevant information that supports or explains your views, the conclusion you support and any recommendations. The Commission may disallow comments that do not comply with the Rules of Practice and Procedure.

Dear Sir or Madam,

With reference to the two tier system of paying for my hydro, I point out and you may check my records to verify, that most of my hydro is paid on the second tier higher rate.

I am a 74 year resident of BC with the exception of 5 years in the army, so have been paying for the system all my life. I am a paraplegic so need a warm house at all times, without exception so cold winters are lean times.

In 2015, hydro took up 11% of my taxable income, about equal to my home insurance and auto insurance combined, and probably more than twice what I paid on Vancouver Island before I moved back home [REDACTED]

That is my basic reason for writing this letter; I wrote a similar letter about 4 or 5 years ago, and am writing this letter to support the CRD in Williams Lake.

I have no personal complaints regarding the service nor the excellent work the repair crews do during the harsh weather they have to work in at times.

Thank-you for your time.

Sincerely,

Bruce MacLeod

Bruce MacLeod



April 23, 2012

BC Utilities Commission
Complaints

To Whom It May Concern,

I am writing with regard to the 2 step billing system implemented by BC Hydro 3 years ago.

It is possible this system might be logical when implemented in the lower mainland where water, sewer, and lighting is supplied by the city, however it is highly discriminatory when applied to the areas where these amenities are supplied by the land owner. For example; I have a well, plus a water purification filter system which are on tap at all times. We grow our own vegetable garden every summer, which costs us power to irrigate in the summer. This adds to our hydro bill.

Our winters typically reach as low as -40 degrees C. I am a disabled person and have a heated garage for my vehicle (50 degrees). This adds to my hydro bill. Winter (cold weather) occurs from late August to early June. This adds to our hydro bill.

We have motion detector outdoor lights, as do many of our neighbours since we don't have a lot of street lights. This adds to our hydro bill.

Our nights are longer in the north during winter, as you should be aware. More lighting needed means higher hydro bills.

Since the 2 step system has been implemented, our Hydro bill is \$680 higher annually. As a disabled senior, I find this unconscionable and extremely unfair, not only to seniors, but to all BC residents who have no options other than moving to a box in the city if they want to "Be Green".

I would point out that our house has been 100% new light bulbs since they came out, and have all power smart appliances, have R 52 insulation in the roof, and new doors, windows to keep out the cold, and still my Hydro is higher, the majority of it is still being billed at the Step 2 rate.

Is there any hope of fairness here for us? You realize of course that we are 70 kilometers from the nearest major shopping location and are penalized heavily for the carbon tax on both our vehicle fuel AND our heating fuel, and NOW our Hydro. It seems that you city folk don't have much use for us country folk, and I guess all I can say to that is the feeling is mutual.

Thank you for your time.

Sincerely,

Bruce MacLeod