



February 9, 2017

**VIA E-FILING**

Laurel Ross  
Acting Commission Secretary  
BC Utilities Commission  
6th Floor 900 Howe Street  
Vancouver, BC V6Z 2N3

**Re: BC Hydro Inquiry of Expenditures SAP Platform  
BCOAPO Submissions on Further Process**

We make the following submissions on behalf of our clients, the British Columbia Old Age Pensioners' Organization, Active Support Against Poverty, Council of Senior Citizens' Organizations of BC, Disability Alliance BC, Together Against Poverty Society, and the Tenant Resource and Advisory Centre, known collectively in regulatory processes as "BCOAPO *et al.*" The constituent groups of BCOAPO *et al.* represent the interests of low and fixed income energy consumers within BC and more specifically in this process, the interests of BC Hydro's low and fixed income residential ratepayers.

Further to Commission Order G-168-16 (Exhibit A-11 in this proceeding), BCOAPO writes to provide submissions on further process for the Commission's Inquiry of Expenditures related to BC Hydro's adoption of the SAP Platform.

Having reviewed the evidence currently on the record, including the Witness List and Witness Statements recently filed by BC Hydro (Exhibit B-12), BCOAPO remains of the view that the process must be one that can adequately address the serious concerns raised in Mr. Dix's complaint and, if required, identify issues that need to be resolved in order to ensure transparency and accountability in future regulatory proceedings

The Witness List and Witness Statements were focused on filling gaps in the evidentiary record with respect to Items 2 and 5 of the Scope of the Inquiry (Order G-168-16, Appendix B, p. 5). We continue to view credibility as a central issue in resolving the issues Mr. Dix has raised in this proceeding, and submit that credibility on Items 2 and 5 can only be fully addressed through cross-examination in an oral hearing. With that said, if the Commission determines an oral hearing is necessary, BCOAPO does not anticipate taking the lead in such a process.

Sincerely,

**BC PUBLIC INTEREST ADVOCACY CENTRE**

Erin Pritchard and Kate Feeney  
Staff Lawyers