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British Columbia  
Utilities Commission

## Letter of Comment

In accordance with the Commission's Rules of Practice and Procedure, to submit a letter of comment concerning an application currently before the Commission, please provide a completed form to [commission.secretary@bcuc.com](mailto:commission.secretary@bcuc.com). If email is unavailable, please mail the form to the address above. By doing so, you acknowledge that all letters of comment are published with the author's name as part of the public evidentiary record, both in print copy and on the Commission's website. All personal contact information provided on this page is removed before posting to the website. Forms must be received by the Commission by the last filing date included in the proceeding's regulatory timetable before final arguments.

Proceeding name

3696882 Shannon Estates Thermal Energy System Rate Application

Are you currently registered as an intervener or interested party?

Yes, interested party

Name (first and last)

Muriel Chow

City

Vancouver

Province

BC

Email

[REDACTED]

Phone number

[REDACTED]

# Letter of Comment

Name (first and last)

Muriel chow

Date:

18-Feb-17

Comment: Please specify the reasons for your interest in the proceeding, your views concerning the proceeding, any relevant information that supports or explains your views, the conclusion you support and any recommendations. The Commission may disallow comments that do not comply with the Rules of Practice and Procedure.

British Columbia Utilities Commission  
6th Floor, 900 Howe Street  
Vancouver, B.C. V6Z 2N3  
602-1515 Atlas Lane  
Vancouver B.C. V6P 0C9

February 18th 2017

Dear Ms. Ross  
Acting Commission Secretary & Director  
Re: Response to Feb 6th 2017  
SWCRA re-bid proposal

I am a resident of Shannon estate and having read the re-bid proposal of SWCRA dated February 6TH 2017 I wish to register my protest with the BCUC regarding this application. Like other fellow residents I wish to have my comments heard before the Final decision is rendered and I appreciate that the commission has extended the intervention process to allow me do this.

However, if this proposal to establish a Regulatory Deferral Account (RDA) is approved this will mean that the residents of Shannon Estates will have to pay an extra 9.9% premium on each invoice for the 60 months. It would be unjust and most unfair to burden the residents with this additional cost, merely to allow us participate in the intervention process. We would not be at this point if SWCRA had taken the time to engaged us in dialogue and communication regarding the details of the costs associated with the TES back last summer. The root cause of the issue goes back to the ineffective initial invention period.

I therefore protest the imposition of this proposed RDA, and any other attempt to pass additional regulatory cost, along to me and my fellow residents.

Thank you for allowing my comment

Yours truly

Muriel Chow