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# Letter of Comment

In accordance with the Commission's Rules of Practice and Procedure, to submit a letter of comment concerning an application currently before the Commission, please provide a completed form to [commission.secretary@bcuc.com](mailto:commission.secretary@bcuc.com). If email is unavailable, please mail the form to the address above. By doing so, you acknowledge that all letters of comment are published with the author's name as part of the public evidentiary record, both in print copy and on the Commission's website. All personal contact information provided on this page is removed before posting to the website. Forms must be received by the Commission by the last filing date included in the proceeding's regulatory timetable before final arguments.

Proceeding name

Are you currently registered as an intervener or interested party?

Name (first and last)

City  Province

Email  Phone number

# Letter of Comment

Name (first and last)

Daniel Purser

Date:

17/07/2017

Comment: Please specify the reasons for your interest in the proceeding, your views concerning the proceeding, any relevant information that supports or explains your views, the conclusion you support and any recommendations. The Commission may disallow comments that do not comply with the Rules of Practice and Procedure.

I have received numerous emails from Mr Blumes with an offer to connect to Stargas network at Silver Star at now a reduced cost which is a great start!

There are a few things I need to work through before I will commit. I need to investigate the additional costs of converting my cooktop, oven and also fireplace. The fireplace is quite old and I am unsure that the natural gas jets are even available to convert. We would also like to investigate connecting additional appliances as well!

One of my objections which hasnt been covered at all by the Commission and that is the objection that Fortis customers are still entitled to appliance rebates but Stargas customers are not. Eg the new heater rebate and also the hot water tank heater rebate. These are also expensive high initial capital items which also form part of the high conversion cost and must be considered. There were other incentives in the past as well eg heater cleaning rebates as well which were completely missed as well by Stargas customers.

The other problem I have is Mr Blumes is alluding to the fact that other users within the Stargas Network will "subsidise" my connection. I would have thought that this would be recouped from the marketing budget and absorbed by operator. I would actually hope that the increased usage from more connections would allow better buying power and that costs would DECREASE for all owners and not just keep status quo for usage charges. I strongly object to other people paying for my connection which is the way I read in the proposal. New Fortis customers have the benefit of both cheap connection as well as rebates on new equipment!

In summary the whole Stargas situation makes no sense still despite my numerous hours reading through the mountain of paperwork. The Stargas network doesnt cost anymore money to run than the (Fortis) network that it is connected to and where the gas actually comes from. The huge admin charges and what seems to be double dipping where they contract gas price negotiators and also charge executive rates for same task seems crazy. It looks like they have admin to administer the admin? I am actually worried that the emails to me from Mr Blumes will be be charged out at executive rates and being tallied and will appear in the commission as part of explanation of their costs where these emails could easily have been sent by a (cheap) admin employee.

Til I get some further facts I object connecting to the network with all of these unknowns and what seems to be a network with higher Monopoly type charges due to high admin that still makes no sense to me at all despite the huge hours already by everyone at the Commission on this proposal.