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INFORMATION RELEASE – BCUC to launch redesigned website

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Vancouver – The British Columbia Utilities Commission (BCUC) will launch a redesigned website next week aimed at better engaging our stakeholders.

The modernized website design separates information aimed towards consumers and industry, highlighting areas of interest for both user groups. In addition to the visual redesign of the website, some content has been updated for clarity.

The website redesign features new direct submission forms, making it easier for consumers to file a complaint through the website about a regulated or licensed entity. In addition, the website makes it easier for stakeholders and interested parties to obtain information related to participating in BCUC processes.

There is minimal impact to current website users as the proceedings and orders/decisions pages functionality remains the same. The BCUC will continue to enhance the website to improve the user experience and ease of access to information.

The BCUC is a regulatory agency responsible for oversight of energy utilities and compulsory auto insurance in the province of British Columbia. It is the BCUC's role to balance the interests of customers with the interests of the businesses we regulate. The BCUC carries out fair and transparent reviews of matters within its jurisdiction and considers public input where public interest is impacted.

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