
From: carole [REDACTED]
Sent: Tuesday, January 7, 2014 8:01 PM
To: Commission Secretary BCUC:EX
Subject: fair payment for hydro services - analogue customers

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I'm writing to ask that you closely examine the proposed BC Hydro fee of \$35 a month to analogue meter customers.

Firstly, my meter was only ever read once every two months. As a professional worker, I don't expect that someone coming to my house to perform a four minute service once every two months should cost me \$70. I know what \$70 buys. This proposed "fee" is simply a way to try to force me to give up my analogue meter.

I think that BC Hydro has overstepped customer rights by forcing the so called "Smart Meter" on so many people without proper consultation. I see that there has been a lack of imagination on the part of BC Hydro to address the future of power needs in the province. BC Hydro was, in the past, innovators of power, now we just have a system that wants to find a way to charge it's customers more, for the same services, instead of being creative.

I would like to see BC Hydro find more creative solutions for some of the challenges it faces other than downloading problems they have created onto the customer.

I have the right to keep my analogue meter, and I can cooperate with BC Hydro by reading my meter once a month and calling in that reading, along with a dated photograph, should that be required. I am even prepared to pay something for this service. But \$70 a billing period is too much.

I did not create this problem. BC Hydro did. I know that a lot of people have been laid off at BC Hydro because of their decision to purchase the Smart Meter from foreign sources. It was a faulty decision that will probably be recinded in the coming years. I don't want to pay for someone else's poor judgement.

Carole Goodall