EXHIBIT C21-1

From: Janis Hoffmann <iknowjanis@shaw.ca>
Sent: Tuesday, October 13, 2015 4:19 PM
To: Commission Secretary BCUC:EX

Subject: Registration for Intervener for BC Hydro application for a rate review before the BCUC.

Ms. Erica Hamilton

Commission Secretary

British Columbia Utilities Commission

Sixth Floor – 900 Howe Street

Vancouver, BC V6Z 2N3

Dear Ms. Hamilton:

RE: British Columbia Utilities Commission (BCUC or Commission)

British Columbia Hydro and Power Authority (BC Hydro) 2015 Rate Design Application (2015 RDA, Application)

As a customer who has experienced the unexplained over-billing and outrageous legacy fees, I would like to register as an Intervener so I can express my concerns. I would like to know where and when this Workshop 1 meeting was and why the public was not informed.

Page 412 should be addressed and discussed fully:

No stakeholder commenting on this topic as part of the Workshop 1 feedback suggested that Meter Choices Program 6 charges should be reviewed as part of 2015 RDA Module 1. Accordingly, Meter Choices Program charges (the section 11.3 Electric Tariff Failed Installation Charge, Legacy Meter Charge, Radio-off Meter Installation Charges, Radio-off Meter Charge 9 and the Radio-off Meter Removal Charge) are not addressed any further in this Application.

This application should be extended to allow the public an opportunity for their input. Please send me any and all communication concerning the Smart Meters / Legacy Meter via hard copy to the address below.

Thank you,

Janis Hoffmann

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