
From: Janis Hoffmann [REDACTED]
Sent: Saturday, December 26, 2015 9:37 PM
To: Commission Secretary BCUC:EX
Cc: BC Hydro, Regulatory Grp
Subject: The \$700 reconnection charge for customers with legacy meters

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Ms. Erica Hamilton
Commission Secretary
British Columbia Utilities Commission
Sixth Floor – 900 Howe Street
Vancouver, BC V6Z 2N3

Dear Ms. Hamilton:

RE: British Columbia Utilities Commission (BCUC or Commission) British Columbia Hydro and Power Authority (BC Hydro)
2015 Rate Design Application (2015 RDA)

The \$700 reconnection charge for customers with legacy meters is clearly a punitive charge open to discrimination and abuse. The BCUC's duty is to ensure all customers are treated equally, fairly, and without discrimination.

The Utilities Commission Act says, "*a rate must not be unduly discriminatory*"

My concerns are whether there are any guidelines and rules put in place to ensure BC Hydro does not abuse their authority and discriminately decide to charge the punitive \$700 without any justification. Who decides whether the reconnection charge is \$35, \$280 or \$700? What recourse does the customer have if this \$700 charge is used purely as a form of punishment?

BC Hydro has lost their way and forgotten this Crown Corporation is owned by the citizens of BC, who have paid their employees decent wages for good service and fair practices.

This \$700 reconnection charge has been presented by BC Hydro to punish customers who have exercised their right to protect their homes and family from potential fire and health hazards from the installation of wireless Smart Meters. This charge should not be approved.

Respectfully,

Janis Hoffmann
[REDACTED]