

From: [REDACTED]
To: [Commission Secretary BCUC:EX](#)
Subject: rate application
Date: Wednesday, January 13, 2016 8:36:55 AM

Dear Commission,

I received an email about BC Hydro's application for a rate review on 13 October. Unfortunately I did not open my email before 14 October that would have allowed me to register as an intervener, but I would certainly like to comment. I live in [REDACTED] and have declined the Smart Meter so I am being charged \$68.40 for each meter reading. I do not understand the mathematics of this charge, unless perhaps a meter reader comes from Vancouver to read only my meter and then returns to Vancouver without reading any other meters. I would hope that BC Hydro uses better strategies to serve its customers!

If the Commission is serious about the BC Hydro application for a rate review, perhaps all BC Hydro customers should have been notified about this review in time to read the appropriate information and respond. Remember: many BC Hydro customers have jobs to go to and families to take care of so they'd need time to prepare to participate.

I have many other concerns about this program, but this is not the time to express my concerns regarding health, fires, accuracy, etc. I can only hope that these issues will be examined in another forum.

Sincerely,
Sheila Pratt
[REDACTED]