

Sixth Floor, 900 Howe Street, Box 250  
Vancouver, BC, Canada V6Z 2N3

Phone: 604-660-4700  
BC Toll Free: 1-800-663-1385  
Fax: 604-660-1102  
www.bcuc.com



British Columbia  
Utilities Commission

## Letter of Comment

In accordance with the Commission's Rules of Practice and Procedure, to submit a letter of comment concerning an application currently before the Commission, please provide a completed form to [commission.secretary@bcuc.com](mailto:commission.secretary@bcuc.com). If email is unavailable, please mail the form to the address above. By doing so, you acknowledge that all letters of comment are published with the author's name as part of the public evidentiary record, both in print copy and on the Commission's website. All personal contact information provided on this page is removed before posting to the website. Forms must be received by the Commission by the last filing date included in the proceeding's regulatory timetable before final arguments.

Proceeding name

BC Hydro 2015 Rate Design Application Appendix F-1D Rate Schedule 1105-Dual Fuel

Are you currently registered as an intervener or interested party?

No

Name (first and last)

Margaret MacNeil Nieboer

City

Invermere

Province

British Columbia

Email

[REDACTED]

Phone number

[REDACTED]

BCUC Log # 52512

RECEIVED

APR 1 2016

Routing 51126

# Letter of Comment

Name (first and last)

Margaret MacNeil Nieboer

Date:

March 28 2016

Comment: Please specify the reasons for your interest in the proceeding, your views concerning the proceeding, any relevant information that supports or explains your views, the conclusion you support and any recommendations. The Commission may disallow comments that do not comply with the Rules of Practice and Procedure.

I am writing to protest the unnecessary changes to the BC Hydro (BCH) Rate Schedules 1105-Dual Fuel In the BC Hydro Rate Design Application 2015

I am a 75 year old E-Plus customer living in Invermere BC. This rate change will give BCH discretion to interrupt our service to our furnaces at any time at their discretion, if they do not have the energy or capacity to provide us with E-Plus electricity. Invermere is serviced by a 230kV line coming from a sub-station east of Cranbrook. This line came into service in 2012-2013. We were told that it would provide the area's electricity needs for the next 30 years. The Cranbrook substation also has a 500kV line to Alberta and a 500kV line to the US. It boggles the mind that they will now give me a 2 day notice to go down to my basement and turn off my furnace by pushing the button on my electrical panel anytime from Nov until April. Invermere can have lows of -20C to -25C in different years. I will not be allowed to plug in an electric heater to the rest of my electrical service which will still be going. All my neighbours will still have electricity. There is no mention of providing me with a detailed legal, technical, engineering explanation as to why this is necessary. I want one! In Special Conditions #5 they are claiming they will have no legal responsibility. This is not an Act of God, a substation failure or a construction necessity, they are orchestrating it, and just because it is my finger on the breaker they cannot deny my rights under the law. Neither can they expect me to be trapped in my house all winter waiting for their 2 day notice. I do not want an incomprehensible explanation such as their usual "We are a net energy importer". I will want the exact time of day the 230kV line is not working for E-Plus customers only. I do not want some old proof from 2014.

In 2013 I asked if I could change my furnace into an Energy Efficient "Smart Power" furnace that would use less electricity but would be the same. I was told no I could only keep the original furnace, but I could replace all the parts! I still have the E-mail. So now you know why I use more power than necessary.

Yours sincerely,

Margaret MacNeil Nieboer