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Utilities Commission**

## Letter of Comment

In accordance with the Commission's Rules of Practice and Procedure, to submit a letter of comment concerning an application currently before the Commission, please provide a completed form to [commission.secretary@bcuc.com](mailto:commission.secretary@bcuc.com). If email is unavailable, please mail the form to the address above. By doing so, you acknowledge that all letters of comment are published with the author's name as part of the public evidentiary record, both in print copy and on the Commission's website. All personal contact information provided on this page is removed before posting to the website. Forms must be received by the Commission by the last filing date included in the proceeding's regulatory timetable before final arguments.

Proceeding name

Are you currently registered as an intervener or interested party?

Name (first and last)

City

Province

Email

Phone number

# Letter of Comment

Name (first and last)

Angela Atkins

Date:

August 11, 2016

Comment: Please specify the reasons for your interest in the proceeding, your views concerning the proceeding, any relevant information that supports or explains your views, the conclusion you support and any recommendations. The Commission may disallow comments that do not comply with the Rules of Practice and Procedure.

This is a comment in regard to the 2-tier rate for BC Hydro. I believe it is meant as an incentive for people to try to be more energy conscious, which would provide the benefit of having a lower electric bill.

My husband and I have become very energy conscious since moving to Lions Bay 5 years ago. We quickly learned that our Hydro bill was incredibly expensive. Our first BC Hydro bill for the Nov 10/2011-Jan 10/2012 period was over \$1,100.

We called BC Hydro thinking it was a mistake. It wasn't. I took all of their advice regarding on how to save on our bill. Since then our TV, cable, modem, all computers and lights are on various power bars which are always turned off until they are used. We installed foam-backed curtains to keep the cold back; replaced the front doors and some windows; replaced the entire heating system (twice); put on a new roof and replaced the old skylights. In addition, in the winter we shut down the bottom floor and turn everything down to 5C there just so things don't freeze. The 2 extra bedrooms are closed with the heat down to 15C. We removed the old fireplace and installed an energy-efficient woodstove to supplement the living area so that the electric heat can be turned down in the afternoons and evenings.

Our bill for Nov 2015-Jan 2016: \$1,004. We can't seem to win during the heating season. It would be helpful if we could get some savings during those winter months.

Perhaps the 2-tier system should not be in place in an area that has no access to natural gas.

Thank you.