

**Tom A. Loski**

Chief Regulatory Officer

Phone: 604-623-4046

Fax: 604-623-4407

[bchydroregulatorygroup@bchydro.com](mailto:bchydroregulatorygroup@bchydro.com)

October 24, 2016

Ms. Laurel Ross  
Acting Commission Secretary  
British Columbia Utilities Commission  
Sixth Floor – 900 Howe Street  
Vancouver, BC V6Z 2N3

Dear Ms. Ross:

**RE: Project No. 3698878  
British Columbia Utilities Commission (BCUC or Commission)  
British Columbia Hydro and Power Authority (BC Hydro)  
Inquiry of Expenditures related to the adoption of the SAP Platform  
Compliance with Commission Order No. G-146-16  
BC Hydro Comments on Further Process**

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BC Hydro writes in respect of submissions on further process in the Inquiry of Expenditures SAP Platform. BC Hydro is committed to participating fully and in good faith in the BC Utilities Commission process regarding SAP and doing so in an open and transparent way.

We have conducted an extensive and ongoing review of the issues raised by Mr. Dix and in the subsequent SAP Inquiry, and provided comprehensive information on the record to provide visibility on our SAP Platform for the BC Utilities Commission, the interveners in this proceeding and the public.

Over a number of months, we have made sustained and diligent efforts to gather and provide a comprehensive and robust information record for the Commission. We have engaged employees across the organization and an external team to identify all available information totaling approximately 9,800 pages as filed with the Commission.

After extensive investigation, BC Hydro submitted its initial response to Mr. Dix's complaint in January 2016. Based on all of the information provided on the record, BC Hydro stands fully behind the fundamental conclusions of the January 2016 response to Mr. Dix's complaint.

BC Hydro is committed to ensuring the highest standards of transparency are met and always seen to be met in all of our regulatory proceedings and has implemented a fulsome awareness program throughout the company to support our staff in providing transparent and accurate testimony at all times.

In our January 2016 letter to the Commission, BC Hydro suggested that there could be merit to an in-depth review, in an appropriate Commission forum, to achieve a common

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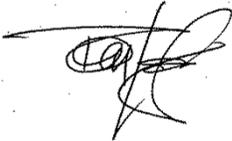
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understanding of BC Hydro's SAP-related expenditures. By Order G-58-16 the Commission established this Inquiry and in Order G-62-16 set out the five scope items for the Inquiry.

The Commission has made it clear that the Inquiry is a fact finding exercise. BC Hydro believes that the information on the record from our submissions prior to the Inquiry, the Consolidated Information Filing and our responses to Commission and intervener information requests provide a substantial record for the Commission to consider as it makes a determination on these five scope items and on whether further process is warranted.

For further information, please contact myself at 604-623-4121 or by email at [bchydroregulatorygroup@bchydro.com](mailto:bchydroregulatorygroup@bchydro.com).

Yours sincerely,



Tom Loski  
Chief Regulatory Officer

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