

Letter of Comment

In accordance with the Commission's Rules of Practice and Procedure, to submit a letter of comment concerning an application currently before the Commission, please provide a completed form to commission.secretary@bcuc.com. If email is unavailable, please mail the form to the address above. By doing so, you acknowledge that all letters of comment are published with the author's name as part of the public evidentiary record, both in print copy and on the Commission's website. All personal contact information provided on this page is removed before posting to the website. Forms must be received by the Commission by the last filing date included in the proceeding's regulatory timetable before final arguments.

Proceeding name: Stargas Utilities Ltd. Application to vary delivery rate, Project No.3698893

Are you currently registered as an intervener or interested party? [~~Yes~~ / No]

Name (first and last): Daniel Purser	
City: [REDACTED]	Province: BC
Email: [REDACTED]	Phone: [REDACTED]

The BC Utilities Commission is authorized to collect and publish a person or organization's personal information when they participate in a matter before the Commission under sections 26(c) and 33.1(r)(ii) and (iii) of the Freedom of Information and Protection of Privacy Act (FOIPPA). Subject to FOIPPA, all documents filed in respect to an application will be placed on the public record.

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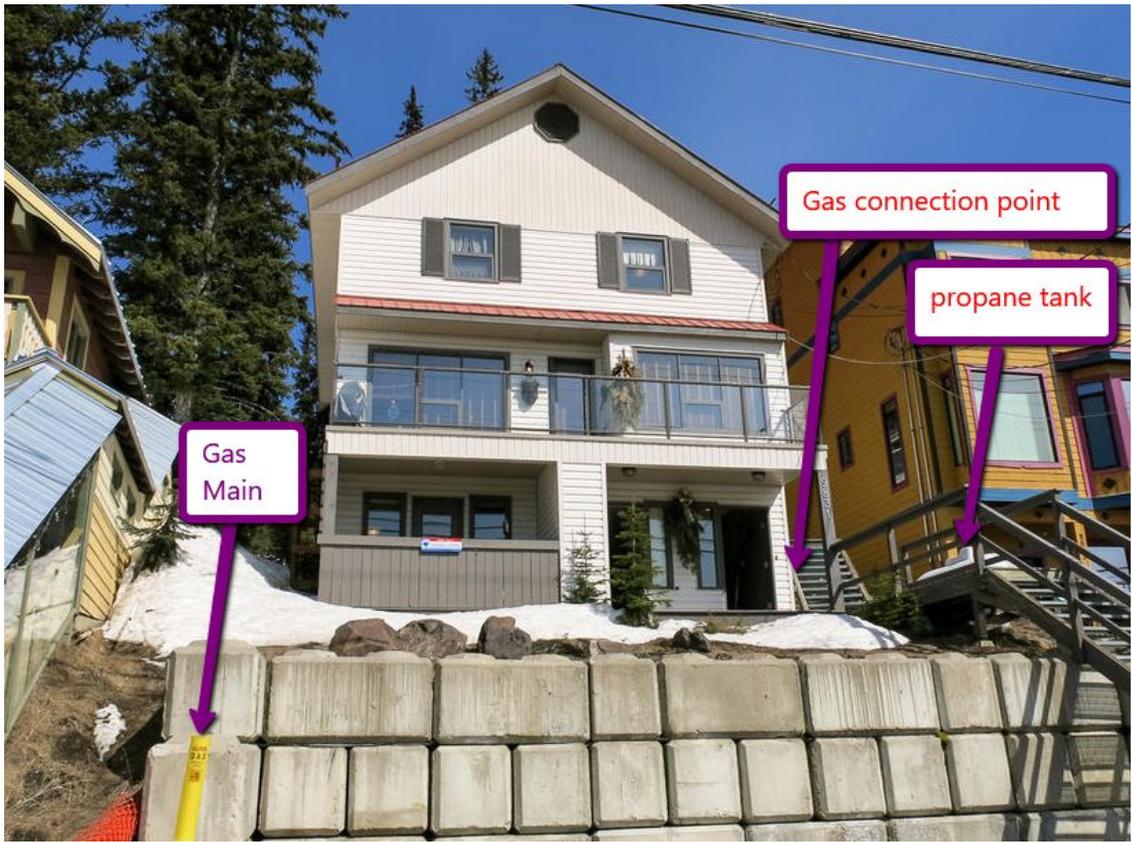
Name (first and last): Daniel Purser	Date: 22/12/2016
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Comment: Please specify the reasons for your interest in the proceeding, your views concerning the proceeding, any relevant information that supports or explains your views, the conclusion you support and any recommendations. The Commission may disallow comments that do not comply with the Rules of Practice and Procedure.

The gas usage charges are not inline with the Fortis charges. I dont understand this when I can actually see the end of the Creekside complex from my house which I believe is the end of the Fortis supplied gas line? We are so close but so limited at the same time!

I dont understand why it only costs \$25 for our friends just down the hill can get a connection from Fortis and it is so expensive up here? Our premises already has propane installed so we asked Star Gas about connection and received what seems to be the usual response - \$1920. We have a gas main actually on our property so I thought this was an absolutely insane figure

See image below to see how crazy this install quote is. What is the installation fee really paying for? It cant just be for pipe, labour and gas meter at that price right?



Superior Gas and Canwest are operating weekly services running trucks up and down that mountain road and I am guessing Supa Save is too. That is 6 truck movements weekly carrying dangerous goods that we dont need adding risk for all users of the Mountain Road. I am sure that if the connection fee and usage fees were fair and reasonable the propane business on the mountain would dry up!

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I also believe we ARE NOT eligible for the Fortis/BC incentives as a Star Gas customer. Again there is no incentive to replace appliances to reduce Carbon Footprint on the environment with more environmentally friendly alternatives which also make no sense

There are also the environmental benefits where it makes complete sense to convert to natural gas too but the economical factor makes this cost prohibitive

I notice in the submission that the Star Gas marketing efforts was going to gain one new customer this year. I could have been the one new connection that they were looking for with their hard earned marketing budget proposed for this year but it wont be while they are charging the exorbitant connection fee.

The only reason I will not be connecting to Star Gas is the massive upfront connection fee and the disparity with the gas usage fees.

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