



Stargas Utilities Ltd.
2475 Dobbin Road, Unit 3
PO Box 26039, West Kelowna
British Columbia, V4T 2G3

British Columbia Utilities Commission
Sixth Floor, 960 Howe Street,
Vancouver, B.C. V6Z 2N3

January 27, 2017

Subject: Stargas response to Silver Star Property Owners' Association – BCUC document C1-6

The SSPOA would request that Stargas address the following questions in a more fulsome manner. Stargas Utilities Ltd. - Delivery Rate SRP - December 14, 2016

Stargas Response: Definition – “fulsome”: Uncertain as to whether the SSPOA meant what it was they were requesting we’d reviewed our understanding of the word fulsome and repeat a definition found online – “<https://en.oxforddictionaries.com/definition/fulsome> Although the earliest use of fulsome (first recorded in the 13th century) was 'generous or abundant', this meaning is now regarded by some people as wrong. The correct meaning today is held to be 'excessively complimentary or flattering'.”

We’ve the following comments to add to those reflected in the transcript.

Question: Please confirm when the sales tax audit took place, or more particularly when did Stargas start charging the \$25 Basic Charge for Condominium Customers?

Stargas response: Attached is a copy of the form letter dated July 13th, 2011 addressing the consequences of a sales tax audit covering the three Stargas fiscal years ending May 31, 2011. Stargas did not start charging “condominium” customers but rather, as dictated sent the attached to those customers who’d been identified by the sales tax audit as liable. The letter instructs customers (second paragraph of attached) to provide (as did a number of customers) a confirmation that they were not to be assessed nor charged sales tax (and the concurrent increase in basic charge) on an ongoing basis.

Question: Please confirm the number of times you have visited or interacted with the resort management over the last 4 years.

Stargas response: Please see response to BCUC Information Request IR#2 Q17.1

Question: Please describe where the fees for this consultant are itemized?

Stargas response: Fees for Mr. Fuhr are included in commodity charges and detailed within confidential filings provided to the Commission in connection with commodity rate changes.

Respectfully submitted

A handwritten signature in black ink, appearing to read 'M.A. Blumes', with a stylized flourish extending to the right.

M.A. Blumes, President
Stargas Utilities Ltd.

Dear Customer

July 13, 2011

Subject: Sales tax audit- Customer ID _____

The majority of our customers' have been assessed provincial sales tax for the three fiscal years ending May 31, 2011 (that is allowed time frame for which the authorities can seek redress). If your property was made available for short term rentals, the sales tax exemption on your monthly gas consumption and basic charge has been denied. Our commercial customers were not, in error, charged PST on their monthly basic charge. We've summarized each customer's gas and basic charges for the thirty six months involved; if, your ownership was acquired during the three year period, we have included only those costs post-dating your acquisition. Provincial sales taxes are levied at 7% and interest charged at We have attached the calculations of the amount assessed - If you require further clarification please send us an email at stargas@shaw.ca . Customers' providing confirmation that their dwelling was not available for daily rentals will have the assessed amount reversed and we will credit back the adjustment included in your July billing.

We included a confirmation letter with our May billing that returned to us will ensure that those homeowner's who reside year round at Silver Star or whose residence is unavailable for short term rentals do not incur the tax and interest assessed. Importantly, that confirmation will allow each customer to continue to receive the provincial rebate of the provincial portion of the monthly HST. As indicated in the attachment included with last month's billing, we will be obliged to terminate the rebate, effective August 31st, 2011 for any of those customers who have not provided the necessary confirmation. If you require a copy of the confirmation form, or have questions/concerns, please do not hesitate to contact me by email at stargas@shaw.ca .

If you have questions or require further details, contact me at the noted email address.

Respectfully

M.A. (Moe) Blumes
President, Stargas Utilities Ltd.