

Date Submitted: March 12, 2018

Proceeding name: BCUC Regulation of Electric Vehicle Charging Service Inquiry

Are you currently registered as an intervener or interested party: No

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Comment:

I have owned a fully electric vehicle since November 2017 and have used charging stations around Metro Vancouver to charge my vehicle. Any change to the infrastructure, including any charges for service would impact the use of my electric vehicle. Here are my observations/comments: * There are charging stations around Metro Vancouver at newer malls and outdoor shopping centres, city halls, etc. However, in some areas (even in Metro Vancouver), there is no charging coverage at all. I can't imagine how difficult it would be to own and run an electric vehicle outside an urban region such as Metro Vancouver. * If I can find a charging station at a pay parking lot that is available, I would already be paying for parking so would it be fair to pay twice and pay for electricity as well? * Most charging stations are already in use when I get there so I can't use them or rely on them, especially when I am driving longer distances. * Many charging stations are not working or have technical issues. (e. g. I have plugged my vehicle in and everything looks good only to find when I return to my vehicle that either my my car did not charge or it was charged very little.) * There are at least two or three different companies offering charging service (e. g. Flo Energie, Chargepoint). They each work differently and require different memberships. This should be streamlined so we're not carrying multiple cards to use the various charging stations and having to reset our password when all we want to do is charge our vehicle. * We need more charging stations in general, not more regulation. * We should be encouraging people to make the switch to an electric vehicle by making it easy for them to own one. Therefore the emphasis should be on making more charging stations available and making them free to use, at least until we have better coverage (e. g. more charging stations). * If there is a charge to use a charging station, the charge should be based on the amount of electricity used, not the length of time the charging station is used. This would allow for different vehicles requiring different amounts of electricity use. Thank you for the opportunity to comment and your consideration.