

**Date Submitted:** January 07, 2019

**Proceeding name:** ICBC 2019 Revenue Requirements

**Are you currently registered as an intervener or interested party:** Yes, Interested Party

**Name (first and last):** Rick Davis

**City:** [REDACTED]

**Province:** British Columbia

**Email:** [REDACTED]

**Phone number:** [REDACTED]

**Comment:**

ICBC never looks for ways to same on operating costs. All iCBC seems to do is certainly the the customer for a increase in the cost of insurance. The province of BC has down loaded all of the responsibility of the once motor vehicle branch on to ICBC. ICBC also paves intersection in Vancouver looks after the provincial scales the cvse collects tickets delinquent child car payments issues road permit over size over weight funds road side checks and countless other areas that have nothing to do with insurance. The care and control of the body shop industry is extremely lacking. The cost of repairs is completely out of control and the way estimates are arrived at should be changed. No one should be allowed to write a estimate then do the work this is a direct conflict of interest. One last item. I wrote a letter of complaint to the BCUC and was told it would not be considered because it was not on a OFFICIAL complaint form. If I care enough and take the time to Write a opinion you should take it into consideration no matter what it is written on. Remember this. You work for the people of BC period. Giving a intern approval to ICBC is wrong before all opinions and facts are received and considered. R. Davis