BC Hydro
Power smart

Fred James
Chief Regulatory Officer
Phone: 604-623-4046
Fax: 604-623-4407
bchydroregulatorygroup@bchydro.com

September 11, 2019

Mr. Patrick Wruck
Commission Secretary and Manager
Regulatory Support
British Columbia Utilities Commission
Suite 410, 900 Howe Street
Vancouver, BC V6Z 2N3

Dear Mr. Wruck:

RE: Project No. 1599028
British Columbia Utilities Commission (BCUC or Commission)
British Columbia Hydro and Power Authority (BC Hydro)
Application to Amend the Customer Crisis Fund Rate Rider
Compliance with BCUC Order No. G-194-19

BC Hydro writes to advise the BCUC of its compliance with BCUC Order No. G-194-19 (**Order**).

Directive No. 2

All BC Hydro residential customers will be notified of the Customer Crisis Fund Evaluation Report proceeding by a bill message that will appear on invoices from September 9, 2019 to November 9, 2019. In compliance with this Order and with Directive No. 3 of BCUC Order No. G-195-19, all BC Hydro residential customers will be notified of the change to the Customer Crisis Fund Rate Rider.

BC Hydro has the Application available on its website https://www.bchydro.com/toolbar/about/planning_regulatory/regulatory_documents/regulatory-filings.html and available at its head office.

For further information, please contact Anthea Jubb at 604-623-3545 or by email at bchydroregulatorygroup@bchydro.com.

Yours sincerely,

Fred James
Chief Regulatory Officer

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