

Date Submitted: January 09, 2020

Proceeding name: PNG West 2020-2021 Revenue Requirements

Are you currently registered as an intervener or interested party: No

Name (first and last): Joanne Gibson

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Province: British Columbia

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Comment:

The reason for this letter is because PNG/Alta Gas wants to increase our charges again.

British Columbia Utilities Commission:

January 9, 2020

This letter is in regards to the increase of the consumption of Natural Gas by PNG/Alta Gas to the northern residents of British Columbia.

Just received this message from Murray Bishop:

As the Exec. VP of Utility Operations & Pres of PNG of AltaGas Canada, the total compensation of Ms Lee at AltaGas Canada is CAD\$365,765.

As stated above by Murray Bishop..Exec. VP of Utility Operations & Pres of Alta Gas Canada/PNG that this is what the severance packages of top executives get. Unbelievable.

This is more than I would make in 10 years of working at a regular job.

A number of years ago PNG came out with a promotional package for residents of Northern BC to remove their wood stoves and replace them with natural gas burning fireplaces and make monthly payments on your PNG bill...this sounded wonderful...claiming that natural gas was more economical than BC Hydro. Well, sounded great. So we installed a new stove, but only used it for one winter because we could not afford to use it. We turned off the pilot light and have not used it since. The rates have increased and increased.

Looking back at some of the bills from PNG, this one is November 15, 2007 to January 18, 2008 the total bill was 109.82.

Basic Charge: 21.50

Delivery Charge: 27.10

Delivery Charge: 11.37 Totalling: \$60.37

Now the other charges:

Company Use Delivery Rider: 0.97 cr

RSAM Delivery Rider: 1.75

RSAM Delivery Rider: 0.57

Commodity Charge: 43.24

GCVA Commodity Rider: 3.42 cr

Franchise Fee: 3.04

GST: 5.22

ICE FUND: 0.42 Total Bill: 109.82...\$49.45 has been added to bill...for all these other charges. It would be really nice to know where this money goes...to pay off severance packages, because it certainly has not helped us at all. This amount is almost half the bill.

Then looking at the bill from Mar 11, 2019 to May 14, 2019 was 170.26 which now includes two Carbon Taxes and GST on both of these taxes...Then from May 14, 2019 to July 6, 2019 the bill was 206.16. Why would my bill be higher in the middle of Summer and then from July 8, 2019 to September 9, 2019 the bill was 111.97. These charges do not make any sense. We get tired of all these extra charges added to our bill every month. You don't know from one bill to the next what you will be charged with and what are they all for. Please explain to me why PNG needs an increase when over 40 percent of the bill is not what we are actually using, it goes for this fund and that fund and some other fund. We are nicked and dined to death with taxes and other costs.

If I was using my furnace and natural gas fireplace my bill for one month in the winter would be over \$400 when people in the lower mainland are paying 1/3 of this bill. Explain this to me.....

Sincerely,

Joanne Gibson