

To: [BCUC](#)
Subject: Letter of Comment - Hemlock – Application to Change Terms and Conditions - kendra von Hahn
Date: Thursday, February 4, 2021 10:58:57 AM
Attachments: [letter of comment to BCUC 2021-02-04.pdf](#)

Date Submitted: February 04, 2021

Proceeding name: Hemlock – Application to Change Terms and Conditions

Are you currently registered as an intervener or interested party: No

Name: kendra von Hahn

City: vancouver

Province: British Columbia

Email: [REDACTED]

Phone number: [REDACTED]

Comment:
please do not accept the rate increase

Has Attachment:

True

February 4, 2021

British Columbia Utilities Commission

Attention: Marija Tresoglavic, Acting Commission Secretary

RE: Letter of Comment on Hemlock Utility Services Ltd - Application to Change the Terms & Conditions of Electric Tariff BCUC No. 1

Owning a residence at Hemlock Valley near Sasquatch Mountain Resort comes with many perks...beautiful outdoor mountain life, skiing for 12 weeks/year at a low-key small family orientated resort, hiking, ATVing and other nature attractions. Our young family of six loves going to Hemlock. Overall, we are very pleased with our recreation life at Hemlock, we love that it is in a quiet area and convenient to the growing Sasquatch Mountain Resort owned by R. Berezan.

I have been lucky to be part of this community since 1992. I have seen many positive changes. I am located in The Peaks complex, a 9 unit townhouse located at 20958 Snowflake Crescent.

However, I am disappointed with the news of a proposed upcoming electrical bill increase. I do understand, that operating Hemlock Utilities is probably difficult and expensive. However, I would like BCUC to deny and to please kindly reconsider the rate increase. If "the impact of this change is minimal to the customers in Hemlock Valley" as stated in the BCUC file 64657 letter dated Dec 09 2020 from R. Berexan and A. Roy, why do it at all? How much power does Hemlock Utility supply to the community per year? I'm guessing 3 million kWh? So, the change would impact the community by a \$30,000 expenditure, right? This is substantial.

Utilities, in general are a sore point at Hemlock. Water rates increased substantially within the last 12 months and the power is constantly going out. Did you know that last year on Christmas Eve, Dec 24 2019 there was a PLANNED power outage for a few hours in the middle of the early evening at 3 pm. Like really, who does that? Who operating a utility company plans to put the power out on one of the busiest day of the Christmas Season at a winter resort?

Question: How many times and for what duration did the power go out at Hemlock in 2018,2019,2020?

I have checked with my primary residence provider and they are not planning a rate increase within the next year...and are almost half the price of my Hemlock power coming in at \$0.0945 vs. the 16.03 cents Hemlock Utility is proposing and the Basic rate is \$12.33 per month not \$20.00 like at Hemlock. The average price in Canada, excluding the territories, the rate is \$0.135, so Hemlock would be 22% higher than the average. This 7% increase in Hemlock Valley is expensive also compared to other communities within a fifty-kilometer radius.

Please do not accept the change to the conditions of the Electric tariff as requested by Hemlock Utility Services Ltd.

Thanks and Kind Regards,

Kendra von Hahn

Phone: [REDACTED]

Email [REDACTED]