

**Date Submitted:** July 21, 2021

**Proceeding name:** Hemlock Safety and Reliability Investigation

**Are you currently registered as an intervener or interested party:** No

**Name:** Andrew Ibbetson

**City:** Hemlock Valley

**Province:** British Columbia

**Email:** [REDACTED]

**Phone number** [REDACTED]

**Comment:**

As a homeowner in Hemlock Valley I am concerned by the lack of reliability and safety Hemlock Utility provides. I recognize that we are located on the top of a mountain but residents should be able to have some confidence in the service that we pay for ... spoiled food in freezers and refrigerators in addition to the negative impact on commerce and leisure activities in the village result from the lack of consistency. In addition to the electrical grid issues there are also major issues with water distribution whereby the Local Fire Department have been directed by Hemlock Utilities staff not to use Fire Hydrants. This is indicative of the continued culture of band aid solutions. I believe the residents of Hemlock Valley would be safer and better served by a Provincially run utility

**Has Attachment:**

False