
Date Submitted: August 04, 2021

Proceeding name: Hemlock Safety and Reliability Investigation

Are you currently registered as an intervener or interested party: No

Name: Randy Murphy

City: HEMLOCK VALLEY

Province: British Columbia

Email: [REDACTED]

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Comment:

I have been a resident at Hemlock Valley and customer of HUS for well over a decade. Reliability of this electrical distribution system has never been anything but poor. When Berezan first purchased the resort and utilities in 2006 they did make significant investments to upgrade the electrical system, but only out of necessity. The distribution system was already in extreme disarray from the previous owner. Berezan/Hemlock Utility Services (HUS) is only now saying they are making proactive maintenance and upgrades a "priority" because this has been brought to the surface during this application process. Berezan/HUS will only spend money to upgrade infrastructure if it fails OR if ordered to do so by a regulatory body. Berezan clearly knows that his electrical system is unreliable because he has installed back-up generators at ALL of his other entities (resort, water, sewer, staff accommodation). Reliability and safety of our utility system is a major concern for the Hemlock Valley community. I question Berezan/HUS's ability to properly maintain the system now and into the future. I for one would like to see a detailed timeline & plan from Berezan/HUS outlining what/when/how the system will be upgraded over the coming 2-3-5-10 years. In addition, I think it's reasonable to expect the BCUC and other regulatory agencies to hold Berezan/HUS accountable for this timeline and upgrades.

Has Attachment:

False