

---

**Date Submitted:** August 04, 2021

**Proceeding name:** Hemlock Safety and Reliability Investigation

**Are you currently registered as an intervener or interested party:** Yes, Intervener

**Name:** Shirley Kingsbury

**City:** Agassiz, Hemlock Valley

**Province:** British Columbia

**Email:** [REDACTED]

**Phone number:** [REDACTED]

**Comment:**

I have owned a residence at Hemlock Valley since 1988, The last few years I have lost my dishwasher, receiver, microwave and freezer due to power surges. Last year I was beyond upset when I lost all the food in my 25 cu. ft. freezer. We cannot rely on our electrical services. When the area was first developed, there was a generator dedicated to the village. Over the years, the resort decided this was not in their interest and the service was discontinued. I am paying \$75.00 per month for water I cannot drink. I was told by an employee of the utilities that the boil order would be ongoing. I do not understand how approval was given for the Master Plan when the utilities cannot support the existing new houses/cabins being built. Does the Master Plan have the intention of the homeowners paying for the upgrade of the utilities? I am waiting for a large increase of our sewer services. The services are substandard, yet we are paying a very high price for these services.

**Has Attachment:**

False