



**bcuc**  
British Columbia  
Utilities Commission

**Patrick Wruck**  
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Sent via email/eFile

<b>HEMLOCK SAFETY AND RELIABILITY INVESTIGATION    EXHIBIT A2-3</b>
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Ms. Angela Roy  
Hemlock Utility Services Ltd.  
Suite 210 – 8399 200<sup>th</sup> Street  
Langley, BC V2Y 3C2  
aroy@berezan.ca; rberezan@berezan.ca

**Re:    Hemlock Valley Electrical Services Limited – Investigation into the Safety and Reliability of Hemlock Utility Services – Project No. 1599225 – BCUC Staff Submitting Service Quality Metrics**

Dear Ms. Roy:

British Columbia Utilities Commission staff submit the following document for the record in this proceeding:

Hemlock Utility Services Ltd.  
Attachment to F2020 Annual Report Requirements  
Service Quality Metrics dated October 27, 2020

In order to open the attached document, please open this exhibit in Adobe Acrobat and open the attachment panel.

Sincerely,

*Original signed by:*

Patrick Wruck  
Commission Secretary

/cmv  
Enclosure